

QUALITY SYSTEMS AND IMPROVEMENT MANAGEMENT, B.S.

Please note: This program will no longer accept new enrollments after the Summer 2025 semester.

- Quality Systems and Improvement Management Major, B.S. (<https://catalog.baypath.edu/american-womens-college/academic-programs/qsim-bs/bsqi/>)

Student Learning Outcomes:

- Communicate effectively and engage all participants in key projects.
- Operate effectively and contribute to process improvement within team dynamics.
- Define process-based problems and identify opportunities for improvement.
- Identify and collect baseline data with respect to current process performance.
- Analyze current process performance data and determine best practices.
- Recommend appropriate options for improvement and support the development of pilot solutions and implementation plans.
- Determine performance measures and reviews necessary to monitor/control the improved process."